

# BOB SPEAKER/TRAINER PACANOVSKY

*Creating an Impression that LASTS!*

**Programs focusing on Christian principles designed for any company, association or religious organization:**

🎩 ***The Black Tie Kingdom Etiquette Experience: The Power of 167*** 🎩

We know what typically makes up that one extra hour each week...your time in church. So what do you do with the other 167 hours in a week? We know how most Christians behave during the one hour they are in church. But what do our actions, behaviors and how we communicate say about our faith outside the church walls? We all have a personal brand and a professional brand. And as Christians, we too represent an incredible brand... Jesus Christ himself.

This seminar explores the book of James and how we are to live our lives by both our faith and our works, every day.

It gives practical ideas on how to improve our Kingdom Etiquette in business and in our community.

🎩 ***The Black Tie Kingdom Leadership Experience: Being a Man or Woman of God means...*** 🎩

What if one of the most quoted and well known Bible verses is tweaked and talked about in a much different way, but still has the same effect and meaning on us? Bob takes 1 Corinthians, Chapter 4 and, just by changing a few words, turns it into a thought-provoking seminar on the power of selfless leadership.

🎩 ***The Black Tie Kingdom Customer Experience: Are You in the Hospitality Business?*** 🎩

Although the word Hospitality is not mentioned often in the Bible, it is connected on many different levels, especially with service. One definition of Hospitality is: "The Art of making a personal connection with someone." If this is the case, aren't we all in the hospitality business, no matter what you do? But, do your employees know this? Bob takes you on a journey and helps you craft the customer experience, whether you are a for-profit company or religious organization. The one thing you both have in common is that you need to create brand ambassadors!

**What type of impressions do we make as Christians in the marketplace? How do we act, behave, serve or lead today?**

Speaker/Trainer Bob Pacanovsky teaches organizations (and the people in them) how to make lasting impressions by delivering *The Black Tie – Kingdom Experience* – every day!



**What clients have to say about the *Black Tie Experience*:**

“*The timing for your message – “What is your Kingdom Etiquette?” – is spot on in a culture which is losing its sense of “manners” on how to treat people with honor. Your communication gifts kept me riveted on the edge of my seat as I was drawn in to the message as well as your ability to be both humorous and practical.*” —Mark F., LOVE Akron

“*As believers we all want to do a good job for our employers but your presentation of Kingdom Etiquette was a great reminder of how important it is to be God’s Ambassadors in the Workplace. I would highly recommend this presentation to any organizations that have a faith-based mission.*” —Pam, member, The Chapel

“*Thank you so much for the good information and excellent motivation you provided at our recent Customer Experience seminar. The information was relevant, timely, and presented in an interesting manner. Because of what you shared, each member of our team will undoubtedly work diligently to provide the highest level of client care possible.*” —John Palmer, CEO, Emerge Counseling Services



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